

PRIVACY POLICY

This Privacy Policy should be read together with our [Terms and Conditions of Use](#) and [Cookie Statement](#).

The pages on the website are published by IP2IPO Australia Pty Ltd ACN 617 966 695 trading as IP Group Australia (**IP Group**), AFS authorised representative number 1273622, on the “Connect.ID” platform (powered by Investis Limited (**Investis**)). IP Group Australia is a subsidiary of IP Group plc.

This Privacy Policy explains how we may collect, store, use and share personal information obtained from you, including as a user of our website, so that you can make an informed decision about providing your personal information and your consent for us to use it in the ways set out in this policy.

We understand that you expect us to keep your personal details safe and implement all reasonable information security and privacy controls when handling your personal information, in accordance with all relevant requirements, including the Australian Privacy Principles (contained in Schedule 1 of the *Privacy Act 1988* (Cth)). If you choose not to provide your personal information, you may not be able to access the services available on our website.

This Privacy Policy explains:

- what we mean when we are talking about ‘personal information’;
- why we collect your personal information and what we do with it;
- how we store your personal information and what protections we put in place; and
- how you can make a complaint, request access to your personal information, opt out of marketing emails or ask us about correcting it.

By accessing any part of our website or otherwise providing your personal information to us, you acknowledge and agree to the uses (including disclosures) of information described in this Privacy Policy.

The information we collect and hold

When you visit the website we collect personal information about you. This includes information such as your IP address, browser type, operating system, language, time zone setting, access times and any referring website addresses. You may want to read our [Cookie Statement](#). We also may collect usage details, including the way you interact with our website and your use or interest in certain information or offerings on our website.

We may also collect personal information from you when you contact us with enquiries and comments. This includes information you provide us such as your name, email address, telephone number, company you work for and other details as well as the records of your correspondence with us.

We may also collect and hold details of any enquiries and complaints made by you.

We may also receive personal information about you from companies or other entities in which we hold shares or other securities, but only insofar as such information is relevant to our commercial interest in that entity. Those entities may also collect sensitive information (including health information) about you, such as if you participate in a clinical trial with which that entity is involved (eg as sponsor). We expect that any such entity would de-identify sensitive information before providing it to us.

Why we collect your information and how we will use it

We collect and use this information to analyse the use of our website and to help guide improvements. The information may be collected from sources including forms, website and software interactions, surveys, emails, telephone conversations and in person.

We may also use the information to provide you with information that you have requested from us or otherwise respond to your query, to provide and market our services, or those of our service providers, agents contractors and strategic partners, as well as to subscribe you to our mailing list. You may unsubscribe from our mailing/marketing lists at any time by contacting us using the details on our website.

We use your information for the primary purpose of providing information and services to you and for marketing our services to you. We may also use your personal information for secondary purposes closely related to the primary purpose, in circumstances where you would reasonably expect such use or disclosure.

How we may share your information

We may share your information with suppliers of information technology, service providers and other third parties engaged by IP Group or Investis for the purpose of operating this website or marketing.

We may also share your information within our corporate group or with other third parties in order to operate or improve our business and the website or respond to your query.

From time to time we may also share your information with third parties including law enforcement, a court, government or other regulatory bodies, for example to comply with a legal obligation.

How we store your information

We take steps to protect your information from misuse, loss and unauthorised access, modification or disclosure, and to comply with the Australian privacy laws. When we don't need your information any more for the purpose for which it was collected we will cease using it, and destroy, delete or de-identify it.

To the maximum extent permitted at law, we disclaim responsibility for any unauthorised access to or disclosure of your personal information arising from your failure to take appropriate steps to maintain security of the device you are using to access our website.

Any information that we collect may be transferred, stored or accessed outside Australia. For example, by IP Group's corporate group (in the United Kingdom, United States or elsewhere), by Investis and its corporate group (including in India) or to another third party outside Australia (such as Amazon Web Services in Ireland). Whilst we endeavour to ensure that your information is managed by overseas transferees in substantially the same way as required by the Australian Privacy Principles, we will not be responsible if they fail to do so, nor will we be obliged to take steps to ensure that those transferees comply with the Australian Privacy Principles. By continuing to use our services, you consent to transferees located outside Australia receiving, using and storing such information.

Third party links

You may from time to time access sites of third parties via links provided on our website. Whilst we may request that such third parties treat your personal information with the same level of care and to the same standard as we do, we will not be liable if any third party you share your personal information with fails to do so.

You should make your own investigations as to whether the third party you are sharing your personal information with will handle and use such personal information in accordance with the Law, or otherwise to an acceptable standard.

Access and accuracy

Under Australian privacy laws you have the right to request a copy of the personal information we hold about you and request corrections if necessary.

To make any requests regarding your personal information, or if you have any questions or concerns or complaints about our use of your personal information, you can [contact us through the website](#) or by emailing cosecau@ipgroupplc.com.

If, after contacting us, you are not satisfied with the outcome, you may choose to contact the Office of the Australian Information Commissioner at www.oaic.gov.au.

Spam

Publishing any electronic address on this website is not to be inferred as consent to receive spam.

Changes

This privacy policy may be amended from time to time and updated on this website, without notice to you. This privacy policy was last updated on 2 June 2020.